

**Axxium****Full-fledged telephony server**

Improve your telephone service to suit the needs of your customers

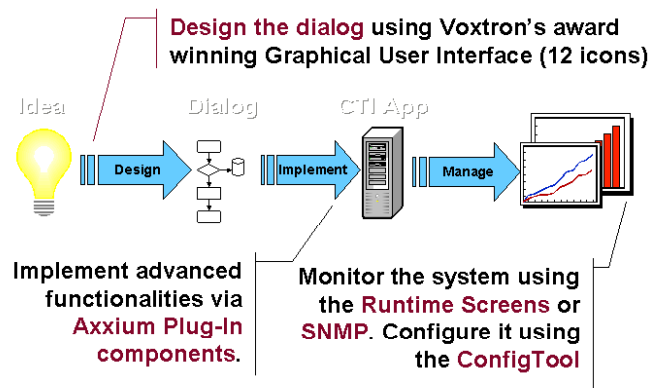
Give your computer telephony applications a new creative dimension

Axxium is a Rapid Application development tool for full-fledged telephony applications. It allows anyone to create powerful CT (Computer Telephony) solutions.

Axxium contains an open gateway that enables easy integration with existing infrastructure as well as new state-of-the-art technologies by using plug-ins. Today numerous plug-ins already exist (out of the box!), to perform complex tasks such as e-mail sending and retrieval, and many more.

Discover the power of Axxium, and you'll be amazed how easy it is.

Axxium is ideally suited for companies that wish to create their own customized process for handling voice calls and offers a unique flexibility in building and maintaining telephony applications.



Customers in various industries adopt Axxium in their telephony services. Fields of application are numerous and include:

- Phone Banking: close integration with the banks infrastructure allows Axxium to perform transfers, read balance information and historical transfers...
- Unified Messaging: the handling of voice, fax, and regular e-mail messages as objects in a single mailbox that a user can access either with a regular e-mail client or by telephone. In case

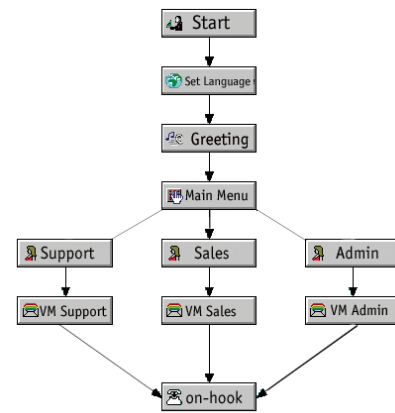
of using telephone, ordinary e-mails are converted into audio files and played back (text-to-speech technology).

- Web reading service
- Telephone Information service
- Telemarketing
- E-mail reading service
- Automatic call generators
- Audiotex servers
- Schedule consultation systems
- Ticket ordering lines
- Meter reading systems
- Customized call loggers
- Alert Dispatch Systems
- ...

Traditionally, Computer Telephony solutions are "custom made". Today, communication needs and your customers' needs are continuously evolving. Hence, your CT-solution requires frequent changes in the call flow and in the information you provide to your customer base.

Voxtron's Graphical User Interface (GUI) allows you to create your specific application just the way you want it. Changes and updates are made smoothly.

With Axxium you always keep complete control over your the application.



Software

Axxium software consists of two types of components:

The call flow, which represents what you want your callers to hear and which options you want to offer the caller, is designed by Voxtron's award winning Graphical User Interface (GUI). Just 11 clever icons enable you to make your call flow and have new applications up and running in a matter of minutes.

The technical plug-in components, such as the communication protocol with a host computer or the integration with an e-mail server, rarely need to be changed. These are hidden from the customer under the X-icon. This prevents any inadvertent changes that could affect the correct functioning of the system.

Hardware

Axxium is based on industrial grade computers that are designed for operation 24 hours a day, 7 days a week. Optional redundancy ensures that the system will continue to work even if one sub-component of the system fails. Voxtron's philosophy is to use open system standards and the latest hardware configurations.

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